

Florida APCO Monthly Conference Call
May 24, 2006
0900 – 1015 hours

Present:

Eddie Williams
Lori VanGilder
Cary Sargent
Ricky Rowell
Natalie Duran

Debbie Gailbreath
Priscilla Miers, Stancil
Laurie Piatt
Clara Woody-Redmon

Absent:

Tom Sorley
Sue Pettingill
Matt Stillwell
Randy Kerr

Executive Council Report: None

Treasurer's Report: None

Secretary's Report (Debbie):

Monthly conference call notes have been distributed and we need a vote on “accepting” them when all Board members are present.

Member & Chapter Services Committee/ Orlando Conference info (Debbie):

- Sunday, August 6, 9am – noon: Chapter Officers Training & Mentoring (COTM) class
- Monday, August 7, 7:00 a.m.: New Attendee breakfast
- Monday, August 7, 1:00 p.m.: FL Chapter Meeting
- Wednesday, August 9 at 7:30 a.m.: Commercial Advisory Committee (CAC) breakfast and training session
- Wednesday, August 9 at 11:30: Chapter Presidents & Secretary luncheon

Disaster Committee Report (Natalie)

Natalie has been selected to participate on the joint APCO/TERT Committee. Tom Nudo is a second Florida committee member. This committee will be discussing team work experience requirements, training and implementation/activation procedures. Discussion today regarding the FL Chapter maintaining our current Disaster/Mutual Aid Communications response plan and committee..all agreed that we should maintain our current plan and committee members for responses as is. Upon completion of the APCO/TERT committee work, we will discuss any future changes to our current plan.

During the Disaster Committee meetings at Hutchinson Island last month, the team developed a new name: “F.A.S.T.” - Florida APCO (Communications) Strike Team with a motto of “*Need Help? Call FAST!*” The team would like to wear T-shirts with

this logo & motto to Natalie's training session at the Orlando conference. Discussion also about finding a vendor to cover the costs and to provide t-shirts as a gift from the Chapter to those operators that we deploy during the year. If anyone knows of a vendor who might be interested, let us know. Lori V. to get some price quotes for the t-shirts.

Training Committee Report (Cary):

Committee met at Hutchinson Island with the following discussions:

MOU – APCO Training School Request: The classes should be geared toward topics that will improve instructor performance. This form will be forwarded to either Laurie/Cary. It will be put the form on the website. Clara will send the form to Eric to have it put on the website. This is effective this date.

New committee secretary – Darlene Saltsman

Copyrighting for all classes for FL APCO. MOU for the person who developed: 91-1 and the Elderly change the name and revamp the material, possible new title Talking with SARA (Seniors at Risk Awareness)

Advertising FL APCO instead of just APCO. We must differentiate between the National and the Florida. Too many people calling National Office rather than FL Committee.

Develop bylaws for the Training Committee if there are none already

Training Page – Extension of the FL APCO Website. Cary contacting Eric re: setting this up

Leadership Academy for Communications Professionals – CCM Communications Center Management Course that does not matter what discipline you are from. Maybe have guest speakers go to the SPI and other colleges. Contact Tom Sorley

Regional Reps:

Northwest Region

Joe Cunningham: kf4eth@cox.net cunjoe@co.walton.fl.us

Leigh Brandt: leigh.brandt@cityofpanamacity.com

Northeast Region

Clara Woody-Redmon clara@apco-florida.org

Ricky Rowell [rickyr@nassaucountysheriff.com](mailto:ricky@nassaucountysheriff.com)

Sharon Falcone sfalcone@marionso.com

Central

Cary Sargent csargent@melbourneflorida.org

Darlene Saltsman dsaltsman@port-orange.org

Southeast Region

Natalie Duran Bfit911@aol.com

durann@miamidade.gov

Erica Bell ebell@ci.boca-raton.fl.us

Natalie looking for another req for this region – Palm Beach area

Southwest Region

Bob Finney commtech@colliersheriff.org

Laurie Piatt lpatt@ccso.org

Shannon Sewell (verify correct email address)

Networking – Let everyone know that these classes are available

Quarter Committee Meetings 2 workshops / 2 conference calls per year

Classes to work on by next committee:

Hostage Negotiation – Clara / Sharon

Overcoming Negativity / Denise Dunn

Verbal Judo (Come up with another name)

Counseling & Coaching / Erica (contact Erica)

Hurricane Preparedness / Natalie Duran

Back to Basics / Sharon

Responding to the Mentally Ill / Sharon / Denise

Classes presented by FL Chapter of APCO Training Committee

Documentation and Evaluation Training

How To Be A More Effective Trainer

Exceptional Public Safety Service

The Telecommunicator's Role in Responder Safety

Emotional Intelligence

Liability in the Communications Center

Terrorism/Haz-Mat Incidents for Emergency Communications Centers

Crisis Call Incident Self-Management

Crisis Intervention

Cultural Diversity

Effective Leadership

Marketing Your Successes (Lori VanGilder to email)

Public Affairs Committee Report (Ricky):

Chapter booth will be at CJIS conference July 11 – 13. Erica & Dick are making the transition of the Roundup duties.

Standards Committee Report (Lori):

Standards Committee met at Hutchinson Island. Discussion regarding finding a certifying authority with recommendation for Lori and Eddie to meet with the State EM office and find out what they would require and if they would be interested in working with us. The committee plans to develop a marketing Power Point presentation that includes real 911 calls & dispatching. Everyone asked to search for really good calls and

send to Lori or Debbie. This Power Point would also be useful for doing presentations by the Retirement Task Force. Bob Finney to distribute the notes from the meeting.

Retirement Committee – no report, but noted that our Bill died in committee.

Vendor Report: Priscilla Miers of Stancil Solutions

Contact info:

1335 Gateway Drive Suite 20008

Melbourne, Fl 32901

Px 321-309-2740

Fax 321-309-2756

pmiers@stancil.net

She is working with Ricky to find vendors for items for the Orlando conference: Chap Stick, hand-held fans, pad folios and sun screen. Need to confirm the pricing for the Vendor Sponsorship packets (booth, website and newsletter) and booth costs for the 07 conference.

Conference Committee Report:

Orlando – No report, however there is a conference call with International on Friday, May 26 at 10am. Debbie & Lori will be meeting with the Prop company tomorrow to view items to be used at the welcome reception.

2007 Miami - May 21-25. Clara has volunteered to coordinate the registrations since she is with Randy and the bank accounts. Natalie will provide some workers for Clara for the on-site registration booth. Eddie to provide Eric with the '07 registration form to be placed on the website.