1. _____ is the central repository for all criminal records, criminal histories, and hot file records throughout the state and is responsible for delivering the FCIC records information to respective states. (3.09)
   a. FCIC
   b. **FDLE**
   c. NCIC
   d. FEMA

2. A specialty vehicle used exclusively for aircraft firefighting: (10.04)
   a. **ARFF**
   b. Engine
   c. Platform
   d. Brush Truck

3. The acronym FEMA stand for: (11.01)
   a. Florida Emergency Management Agency
   b. Federal Emergency Managers Association
   c. First Emergency Management Action
   d. **Federal Emergency Management Agency**

4. PST’s must be able to respect different cultures and backgrounds. (4.11)
   a. True
   b. False

5. The following incidents would qualify as an MCI (Mass Casualty Incident) except: (9.06)
   a. **Vicious dog mauling**
   b. Terrorist attacks
   c. Mass shootings
   d. Vehicle crashes with numerous patients

6. Terrorism used to seek to form self-determination which may range from gaining greater autonomy to establishing a completely independent sovereign state. They consider themselves freedom fighters; (11.02)
   a. Independence Terrorism
   b. State Terrorism
   c. Home Grown Terrorism
   d. **Nationalist Terrorism**
7. Florida’s Public Records Law: (2.07)
   a. Chapter 23, F.S.
   b. HIPPA
   c. Freedom of Information Act
   d. Chapter 119, F.S.

8. _________________ is an armed person who has or intends to use any type of weapon to inflict
deadly physical force on others and continues to do so while having unrestricted access to
additional victims. (8.07)
   a. Barricaded subject
   b. Hostage Taker
   c. Active Shooter
   d. Active Aggressor

9. Certain vehicles are equipped with emergency notification features. These features are activated
and monitored by subscription to companies. When these services are activated, the request is
routed through a: (3.06)
   a. Transitional Call Canter (TCC)
   b. PSAP
   c. Telematic Call Center (TCC)
   d. 911 system

10. TERT stands for: (11.04)
    a. Telecommunicator Emergency Response Taskforce
    b. Telecommunications Emergency Response Team
    c. Telecommunicator Emergency Response Team
    d. Transitional Emergency Response Team

11. Which of the following is not an example of reasons citizens may request police assistance? (8.03)
    a. Protection
    b. Report a crime
    c. Seek legal guidance
    d. Report an in progress fire

12. Anyone whose whereabouts is unknown regardless of the circumstances of the disappearance
(8.07)
    a. Endangered Person
    b. Missing Person
    c. Homeless Person
    d. Attempt to Locate Person
13. Personnel, consoles, computers with CAD software, radio systems, phone system, monitoring equipment, recording equipment and more are typical components of: (3.01)
   a. Police stations
   b. Sheriff’s office
   c. **Communications centers**
   d. Fire departments

14. PST’s should be ready to begin their shift: (1.05)
   a. As soon as possible after they clock in
   b. As close as possible to their start time
   c. As soon as they get their equipment together
   d. **At the appointed start time**

15. A method used by emergency medical personnel to grade the severity of a traumatic injury and determine the need to transport to a designated / verified trauma center. (9.08)
   a. Trauma Code Criteria
   b. **Trauma Alert Criteria**
   c. Trauma Declaration Criteria
   d. Trauma Call Criteria

16. Unlawfully entering a dwelling, structure or conveyance with the intent to commit an offense inside. (5.03)
   a. Robbery
   b. Larceny
   c. **Burglary**
   d. Theft

17. When giving instructions you should: (4.08)
   a. Provide all steps at once so nothing is left uncovered
   b. **Provide a sequential, step by step process**
   c. Speak very slowly because accuracy is very important
   d. Speak as quickly as possible because speed is very important

18. An All Clear is declared when: (10.01)
   a. The last truck leaves the scene
   b. The last truck arrives on the scene
   c. **There are no more occupants or victims**
   d. The primary search is complete
19. Emergency Management is responsible to plan, organize, and direct the activities and operations or emergency services regarding: (11.01)
   a. Manmade disasters
   b. Natural or manmade disasters
   c. FEMA incidents
   d. Telephone incidents

20. The Florida Division of Emergency Management (DEM) must work with all of the following except: (11.01)
   a. Other state agencies
   b. Federal government
   c. County governments
   d. Foreign governments

21. A quarrel within a family or between members of the same household, which may or may not include violence. (8.01)
   a. International dispute
   b. Civil dispute
   c. Low priority call
   d. Domestic dispute

22. A written order issued by authority of the state and commanding the seizure of the person named. (8.01)
   a. Writ
   b. Warrant
   c. Restraining Order
   d. Habeas Corpus

23. The most vital information, to be obtained first is: (6.01)
   a. When
   b. What
   c. Where
   d. Weapons

24. A mobile water source: (10.04)
   a. Tanker
   b. Delivery apparatus
   c. Liquid conveyance
   d. Supply truck
25. Responsibilities of TERT members include all but: (11.04)
   a. Having credit cards handy
   b. Flexibility with work schedules
   c. Adaptability in working with unfamiliar equipment
   d. Preparation for deployment

26. A rapid, thorough search to locate victims before or during the fire suppression operation: (10.01)
   a. Secondary search
   b. Cursory search
   c. Primary search
   d. Victim search

27. A portable device which has the ability to analyze the heart rhythm and deliver an electrical shock (when necessary) to restore the heart to a normal rhythm: (9.01)
   a. Automatic External Defibrillator
   b. Cardio Pulmonary Resuscitation
   c. Electrocardiogram
   d. Echocardiogram

28. Which of the following is not a stressor unique to the PST’s environment? (12.02)
   a. They take on others’ problems
   b. No one understands what he or she does for a living
   c. No one has heard what he or she has heard
   d. Cortisol dump

29. A 24/7 clearinghouse which holds and shares information with local, state, and federal entities. (11.06)
   a. County Emergency Operations Center
   b. FEMA
   c. State Watch Office
   d. City hall

30. Which one of the following is an act that will negatively affect the role of a PST? (2.03)
   a. Staying out after midnight
   b. Untruthfulness
   c. Great customer service
   d. Working overtime

31. Disasters caused by one or more, deliberate or negligent actions of a person: (11.02)
   a. Manmade disasters
   b. Natural disasters
   c. Terrorism
   d. Criminal activity
32. All of the below examples are considered fire emergency calls except: (10.03)
   a. Trash/dumpster fires
   b. Transportation crashes
   c. **Public assist**
   d. Mutual aid

33. Examples of public records include all but which one of the following? (2.07)
   a. 911 call recordings
   b. CAD records
   c. Agency pay scale
   d. **Victims of domestic violence**

34. Terrorism practiced in a foreign country by terrorists who are not native to that country is called: (11.02)
   a. Internal terrorism
   b. Interdependent terrorism
   c. **International terrorism**
   d. Internet terrorism

35. A criminal offense that is punishable by a term of imprisonment in a county correctional facility not in excess of one year. (8.01)
   a. Felony
   b. **Misdemeanor**
   c. Petty crime
   d. Major crime

36. _____ is a subcomponent of NIMS and is used by all levels of government: (11.03)
   a. Incident Command System (ICS)
   b. National Response Framework (NRF)
   c. FEMA
   d. Federal Aviation Administration (FAA)

37. Changes in the brain’s electrical activity that can cause dramatic, noticeable symptoms or even no symptoms at all. (9.01)
   a. Defibrillation
   b. Spasm
   c. **Seizure**
   d. Tic

38. A favor or advantage granted or expected in return for something else. (2.02)
   a) Nolle Prosequi
   b) **Quid Pro Quo**
   c) Mojo
   d) Carpe Diem
39. Apparatus that is able to reach fires or situations in multiple story buildings when they are unable to be reached by the ground crews. (10.04)
   a. Platforms/Ladders
   b. Air truck
   c. Brush truck
   d. Fire boat

40. The failure to do that which a PST has a directed or moral obligation to do; careless or reckless performance of one’s duties. (2.03)
   a. Untruthfulness
   b. Discrimination
   c. Negligence of duty
   d. Poor interpersonal skills

41. The Federal Emergency Management Agency (FEMA) is an agency of: (11.01)
   a. The Federal Aviation Administration (FAA)
   b. The National Transportation Safety Board (NTSB)
   c. The Division of Emergency Management (DEM)
   d. The U.S. Department of Homeland Security (DHS)

42. An excessive and/or dangerous dose of a drug, whether intentional or accidental. (9.01)
   a. Suicide attempt
   b. Ingestion
   c. Overdose
   d. Drug abuse

43. When a fire is declared “Under Control” it is considered: (10.01)
   a. Extinguished
   b. No longer escalating
   c. Minor
   d. Not lethal

44. The unlawful killing of a human being: (8.01)
   a. Manslaughter
   b. Homicide
   c. Wrongful death
   d. Killing
45. The skill, good judgment, and respectful behavior that is expected from a person who is trained to do a job well; a person who keeps their word, demonstrates loyalty, and exceed expectations. (2.01)
   a. Ethics
   b. Community standards
   c. **Professionalism**
   d. Courtesy

46. The __________ is usually the first point of contact for citizens: (1.03)
   a. Dispatcher
   b. Supervisor
   c. Operator
   d. **Call taker**

47. Crying, numbness, mad/sad/scared, elation at survival, agitation, irritability, feeling overwhelmed, anxiety/depression, flat affect, panic are indicators of what type of stress? (12.03)
   a. Mental
   b. Physical
   c. Behavioral
   d. **Emotional**

48. States that use force or the threat of force without declaring war to terrorize citizens and achieve a political goal: (11.02)
   a. National terrorism
   b. Federal terrorism
   c. **State terrorism**
   d. Domestic terrorism

49. Level of Consciousness (LOC): (9.01)
   a. **The measure of a person’s responsiveness to stimuli and arousability**
   b. Rescue breathing
   c. Internal stimulus
   d. The measure of a person’s blood pressure (BP) and heart rate

50. HIPAA does not prevent PST’s from relaying patient information to: (2.05)
   a. Curious callers
   b. The parents of a patient
   c. **Responding units**
   d. The media

51. GA, SK, Q, and SKSK are all abbreviations used to communicate using TDD equipment. (3.05)
   a. **True**
   b. False
52. The Incident Command System (ICS) is used by all levels of government (federal, state, tribal, and local), but never by non-governmental organizations and the private sector. (11.03)
a. True
b. False

53. PST’s do not need to know the agency’s geographical area as well as the agencies surrounding their boundaries in case they are needed for assistance. (6.06)
a. True
b. False

54. Several laws, policies, and confidentiality agreements bind PST’s and agencies to protect data. (2.04)
a. True
b. False

55. Most __________ have a computer interface. They display all available talk groups and channels. (3.07)
a. Mobile radios
b. Radio consoles
c. Portable radios
d. Vacuum tube radios

56. PST’s are accountable for their actions, both on and off duty. (1.04)
a. True
b. False

57. PST’s must be careful not to control the caller and let them give the information in their own words. (6.01)
a. True
b. False

58. A current event call (also known as a delayed call) is an incident that has already occurred and is over. (5.04)
a. True
b. False

59. When dealing with other agencies and the public, PST’s must use industry jargon, codes, and abbreviations. (4.01)
a. True
b. False

60. Telematic Call Centers make contact with the appropriate PSAP to provide any available information and may conference the caller with the PST. (3.06)
a. True
b. False
61. The type of response is agency specific, based on the nature of the incident. (7.01)
   a. True
   b. False

62. Landfills are typical locations for the disposal of hazardous materials. (10.08)
   a. True
   b. False

63. You should NEVER ask a suicidal caller if they are suicidal. (8.08)
   a. True
   b. False

64. Recorded public safety radio transmissions are considered public records in Florida. (2.07)
   a. True
   b. False

65. Forms and logs no longer have to be completed rapidly and accurately. (6.04)
   a. True
   b. False

66. Mutual aid agreements allow emergency responders to reach across jurisdictional boundaries to supplement the requesting agency’s resources. (6.06)
   a. True
   b. False

67. A deposition is a sworn statement and is part of a case’s official records. (2.09)
   a. True
   b. False

68. FEMA provides funding for housing, medical assistance, funerals, fuels (heat source), items for clean-up, vehicle repair and moving/storage expenses. (11.01)
   a. True
   b. False

69. In addition to the HIPAA law and CJIS security policy, agency protocols may also dictate which information can or cannot be disseminated. (2.06)
   a. True
   b. False

70. NCIC maintains information on stolen and recovered property as well as wanted and missing persons for all 50 U.S. states, and other U.S. territories only. (3.09)
   a. True
   b. False
71. Some acts that are considered professionally unethical include: Quid Pro Quo, misuse of confidential or privileged information, failure to act, and willful neglect of duty. (2.02)
   a. True
   b. False

72. Signals, codes, and other terminology provide ways of classifying incidents. (5.03)
   a. True
   b. False

73. Forms and logs are official records which must be rapidly and accurately completed. (6.04)
   a. True
   b. False

74. For the PST, civil but not criminal liability may come about as the result of misconduct or negligence of duty. (2.04)
   a. True
   b. False

75. Handheld radios (also known as portable radios), are typically housed inside responders’ vehicles with mounted antennas. (3.07)
   a. True
   b. False

76. SLERS is radio system maintained by the State of Florida for use by participating public safety agencies. (3.08)
   a. True
   b. False

77. CAD documentation is a type of log. (6.04)
   a. True
   b. False

78. Digital radios allow for radio interoperability. (1.02)
   a. True
   b. False

79. A barricaded subject is someone that has blocked themselves in an area. (8.07)
   a. True
   b. False

80. The National Fire Protection Association (NFPA) is one of the associations that help members be accountable for their actions and demonstrate career achievements. (1.08)
   a. True
   b. False
81. In fire services, “Situational Awareness” refers to a roll call of all units assigned to an incident, usually done with incident command. (10.01)
   a. True
   b. False

82. Only the FAA (Federal Aviation Administration) can require or enforce changes for the grounding of aircraft. (11.01)
   a. True
   b. False

83. In the communications center, the PST can assume that most conversations will not be recorded. (2.08)
   a. True
   b. False

84. Agencies should train PST’s to avoid personal and professional liability during the course of their career. (8.05)
   a. True
   b. False

85. Fire emergency: An event which may not require immediate response. (10.05)
   a. True
   b. False

86. Computer Aided Dispatch (CAD) software is an electronic database that provides the PST with call information, response unit availability, and other resources. (3.02)
   a. True
   b. False

87. Criminal mischief (vandalism) is destroying or damaging public or private property maliciously. (8.01)
   a. True
   b. False

88. The base station is the main radio system of the agency that is installed in a fixed location. (3.07)
   a. True
   b. False

89. Part of the criteria for an AMBER Alert is the victim must be 18 years of age or older. (8.11)
   a. True
   b. False

90. AMBER Alerts are named in honor of Amber Hagerman. (8.11)
   a. True
   b. False
91. Law calls can be classified as in progress, just occurred, or past event. (5.04)
   a. True
   b. False

92. PST’s do not need to know the agencies surrounding their boundaries as they are only responsible for what happens in their jurisdiction. (6.06)
   a. True
   b. False

93. PST’s can give legal advice as long as it is correct and based on current law. (8.05)
   a. True
   b. False

94. Hypothermia is a state of abnormally high internal body temperature. (9.01)
   a. True
   b. False

95. TDD is a device giving people the ability to type a conversation instead of speaking. (3.05)
   a. True
   b. False

96. A Public Information Officer is known as a PIO. (2.08)
   a. True
   b. False

97. The HIPAA federal law protects criminals from having their criminal histories released. (2.05)
   a. True
   b. False

98. The medical term for fainting is syncope. (9.01)
   a. True
   b. False

99. The CHEMTREC book is used by emergency responders who may be the first to arrive at the scene of a transportation incident involving a hazardous material. (10.09)
   a. True
   b. False

100. The ICS (Incident Command System) is a systematic tool used in the command, control, and coordination of emergency response. (11.03)
    a. True
    b. False