

State PST Exam Mock Test 5

Answer Key

1. LOC is an acronym for level or loss of consciousness.
 - a. True
 - b. False

2. GIS is an acronym for:
 - a. Geographic Information System
 - b. Graphical Information System
 - c. Geographic Evaluation System
 - d. Geographic Information Structure

3. Who will contact area hospitals for availability during a MCI?
 - a. Command
 - b. Rescue on Scene
 - c. PST
 - d. Resource Officer

4. A public assist is any non-fire incident, such as animal rescues or patient assists.
 - a. True
 - b. False

5. Initial observations and evaluations from the first responding units:
 - a. Scene Size-up
 - b. Scene Safety
 - c. Primary Search
 - d. Situational Awareness

6. A uniform measurement of each PST's word product when compared to the goals and requirements set by the agency.
 - a. Presentation Standards
 - b. Operational Standards
 - c. Performance Standards
 - d. Execution Standards

7. Robbery is an intentional and unlawful taking of property from a person without force.
 - a. True
 - b. False

8. The incident time will be initiated by the PST and the incident commander will respond with a status update:
 - a. Incident Command Time/Benchmark
 - b. Interval Benchmark
 - c. Incident Command Intervals
 - d. Incident Control Time

9. Ethics is the skill, good judgement, and respectful behavior that is expected from a person who is trained to do a job well.
 - a. True
 - b. False

10. Falls greater than ten feet can meet trauma criteria.
 - a. True
 - b. False

11. Emergency medical care provided by paramedics that involve invasive procedures is known as:
 - a. Advanced Life Support (ALS)
 - b. Basic Life Support (BLS)
 - c. Trauma Support
 - d. Medical Support

12. Criminal Liability is the willful, neglect, or reckless violation of criminal law or statute which can result in sanctions in the form of imprisonment.
 - a. True
 - b. False

13. The acronym for intoxication from the ethyl alcohol is:
 - a. IFEA
 - b. ETOA
 - c. ETAH
 - d. ETOH

14. Being aware of one's surroundings, potential exposures, scene safety, and the well-being of the team.
 - a. Situational awareness
 - b. Surrounding Awareness
 - c. Exposure Awareness
 - d. Scene Awareness

15. HIPAA stands for Health Insurance Providers and Accountability Act.
 - a. True
 - b. False

16. ATL is an acronym for:
- Attempt to leave
 - Advise to land
 - Attempt to locate
 - Advise to locate
17. A felony is a serious crime punishable by death or imprisonment in a state penitentiary or in correctional facilities for a year or more.
- True
 - False
18. The PST has a role in recognizing suspicious situations.
- True
 - False
19. PSTs must be sensitive to the different cultures, backgrounds, generations, and global perspectives. PSTs must be able to:
- Speak multiple languages
 - Respect lifestyles and generational differences
 - Make cultural references
 - Recognize critics of public safety agencies
20. PSTs must focus on one task at a time.
- True
 - False
21. Not dispatching calls in a timely manner or abandoning calls is considered:
- Professionally unethical
 - To occur frequently in a busy PSAP
 - Dishonest
 - Discourteousness
22. The ability to simultaneously perform two or more tasks by one individual is known as:
- Multi-functional agility
 - High performance ability
 - Multi-functional dexterity
 - Multi-performance ability
23. The internet and social media are resources used in a PSAP.
- True
 - False

24. A favor or advantage granted or expected in return for something else:
- a. **Quid Pro Quo**
 - b. Favoritism
 - c. Preferential Treatment
 - c. Nepotism
25. PSTs must be able to write, type, listen, and talk at the same time with accuracy.
- a. **True**
 - b. False
26. The 24/7 clearinghouse which holds and shares information with local, state and federal entities is known as:
- a. Public Administration
 - b. **State Watch Office/State Warning Point**
 - c. EOC
 - d. OEM
27. A Silver Alert contains a subject and/or vehicle description of persons that may pose a serious threat to the public after an officer has been seriously injured, killed/ or goes missing in the line of duty.
- a. True
 - b. **False**
28. A rescue is a unit used to respond and/or transport for medical emergencies.
- a. **True**
 - b. False
29. The NIMS is a systematic tool used in the command, control, and coordination of emergency response.
- a. True
 - b. **False**
30. Which non-emergency incident does not require an immediate response?
- a. **Public assist**
 - b. Fire alarm
 - c. Extrications
 - d. Fire related incidents
31. Telecommunicators experience stress, including both physical and psychological.
- a. **True**
 - b. False

32. ANI is an acronym for:
- A. Automated Number Identifier
 - B. Automated Number Identification
 - C. Automatic Number Identifier
 - D. Automatic Number Identification
33. It is important for the PST to extract all pertinent information from the caller quickly and accurately. PSTs gather information using the 6 Ws. The 6 Ws include:
- A. Who, what, when, where, why, and weapons
 - B. Who/ what, when/ where, would, and weapons
 - C. Who, what, when, where, will/ and weapons
 - D. Who, want, when, where, why, and weapons
34. The use of music, art or other creative expressions are examples of personal stress management.
- a. True
 - b. False
35. Right side of a structure as established by incident command:
- a. Alpha
 - b. Bravo
 - c. Charlie
 - d. Delta
36. Terrorism is the unlawful use of threatened use or force or violence by a person or an organized group against people or property with the intention of intimidating or coercing societies or governments often for ideological or political reasons.
- a. True
 - b. False
37. Computer Aided Dispatch (CAD) software is an electronic database that provides the PST with:
- a. Response unit availability
 - b. A method to transmit information while reducing background noise
 - c. A Records Management System, allowing agencies to recall historical information
 - d. A and C
38. An agreement that allows agency's to provide resources into another agency's jurisdiction is known as a:
- a. Mutual Aid Agreement
 - b. Jurisdiction Agreement
 - c. Geographical Agreement
 - d. Resource Agreement

39. DAVID is an acronym for:
- Driver and Vin Information Database
 - Driver and Vehicle Information Database
 - Data and Vehicle Information Database
 - Driver and Vehicle Information Documents
40. The PST has access to local, county, state and federal resources.
- True
 - False
41. The most important information to obtain from the caller during a crisis situation is:
- Location information
 - Hostage information
 - Description information
 - Weapon information
42. FDLE is the central repository for all criminal records, criminal histories, and hot file records throughout the state and is responsible for delivering the FCIC records information to respective states.
- True
 - False
43. EDICS is an acronym for:
- Emergency Dependable Interoperable Communications System
 - Emergency Deployable Interoperable Communications System
 - Emergency Deployable Interface Communications System
 - Emergency Deployable Interoperable Communications Site
44. A criminal offense that is punishable by a term of imprisonment in a county correctional facility not in excess of one year:
- Misdemeanor
 - Felony
 - Petty Crime
 - Minor Offense
45. Non-verbal Communication skills include:
- Use open and close ended questions appropriately
 - Asking clarifying questions when needed
 - Relying on facts rather than assumptions
 - Physically signaling that you are listening, such as leaning forward, nodding, and smiling, and maintaining eye contact

46. It is the PST's responsibility to send additional field resources to secure a landing zone during a trauma incident.
- a. True
 - b. False
47. Providing a sequential step by step process is a key component to giving instructions.
- a. True
 - b. False
48. The failure to do that which a PST has a directed or moral obligation to do; careless or reckless performance of one's duties:
- a. Negligence of duty
 - b. Failure to act
 - c. Felony
 - d. Disregard
49. FCIC is located in:
- a. West Virginia
 - b. Jacksonville, Florida
 - c. Tallahassee, Florida
 - d. Washington D.C
50. Hypotension is high blood pressure.
- a. True
 - b. False
51. In 1928, which Police Department used the first one-way radio communications?
- a. Metro-Dade
 - b. Boston
 - c. New York
 - d. Detroit
52. Apparatus that is able to reach fires or situations in multiple story buildings when they are unable to be reached by the ground crews:
- a. Engine
 - b. Platforms/ladders
 - c. Quint/Aerial
 - d. Brush Truck
53. A permitted burn, usually vegetation is an illegal bum.
- a. True
 - b. False

54. Written order issued by authority of the state and commanding the seizure of the person named:
- Writ of bodily Attachment
 - Search Warrant
 - Violation
 - Warrant
55. Shooting and stabbing are examples of incident types which would require a response the EMS agency only.
- True
 - False
56. A technique which utilizes rescue breathing and chest compressions when a patient has suffered from cardiac arrest.
- Cardiopulmonary Resuscitation (CPR)
 - Cardiopulmonary Resuscitators (CPR)
 - Cardiopathy Resuscitation (CPR)
 - Cardiopathy Resuscitators (CPR)
57. FEMA provides funding for housing, medical assistance, funerals, fuels (heat source) and items for clean-up. It also provides funding for vehicle repair, and moving/storage, as well.
- True
 - False
58. The fantasy phase, planning phase, preparation phase, approach phase, implementation phase are phases used in an:
- Active shooter situation
 - Hostage situation
 - Suicide threat
 - Abducted person situation
59. EMS units respond with lights and sirens to all calls.
- True
 - False
60. A device giving people the ability to type a conversation instead of speaking.
- Telecommunications Device for the Deaf (TDD)
 - Teletypewriter Design for the Deaf (TDD)
 - Teletypewriter Device for the Deaf (TDD)
 - Telecommunications Design for the Deaf (TDD)
61. Monitoring equipment, security cameras and headsets are typical components of communication centers.
- True
 - False

62. In Orange County, FL in 1980 the enhanced 911 system was established to gather more accurate information quicker by introducing the:
- Automatic Number Identification (ANI)
 - Automatic Location Identification (ALI)
 - Selective Routing and Transferring
 - A, B and C
63. An all clear is when there are no additional occupants or victims.
- True
 - False
64. Which is the terrorism used to seek to form self-determination which may range from gaining greater autonomy to establishing a completely independent sovereign state?
- Nationalist Terrorism
 - State Terrorism
 - Terrorism
 - Cyberterrorism
65. Emergency Telecommunications Centers are divided into:
- Primary and Secondary Public Safety Answering Points (PSAP)
 - Primary (PSAP) only
 - Three (3) Public Safety Answering Points (PSAP)
 - Four (4) Public Safety Answering Points (PSAP)
66. SKSK is a standard abbreviations used to communicate with hearing and speech impaired callers.
- True
 - False
67. The dispatcher's primary role is to:
- Process information received from a call taker and dispatch the closest most appropriate field resource, based on the incident classification and priority
 - Maintain accuracy and brevity
 - Handle emergency radio traffic
 - Transmit pertinent information
68. A controlled burn is an unauthorized controlled burn, usually of vegetation.
- True
 - False
69. AVL is a standard abbreviation for:
- Automatic Vin Locator
 - Automatic Vehicle Limitations
 - Automatic Vehicle Locator
 - Associated Vehicle Locations

70. The goals of CISM are to:
- Mitigate the impact of a traumatic event
 - Accelerate normal recovery processes
 - Identify individuals who may need additional assistance
 - A, B and C
71. What type of impact do employee absences have on a communications center?
- Decreases cost
 - Lessens workload
 - Boosts Morale
 - Jeopardizes responder safety
72. Some gas pumps broadcast alert information and allow customers to print details out at the pump.
- True
 - False
73. Basic Life Support (BLS) does not include:
- Immobilization
 - Splinting
 - Cardiac monitoring
 - CPR
74. Residential and commercial structure fires are similar incident classifications, however normally require a different number of resources on dispatch.
- True
 - False
75. To be eligible for a 911 PST renewal certification, the certificate holder must complete:
- 10 hours of renewal training
 - 20 hours of renewal training
 - 40 hours of renewal training
 - 80 hours of renewal training
76. A battery is when some type of physical contact has occurred.
- True
 - False
77. Use of which database for personal reasons is prohibited?
- Florida Public Records Law
 - Department of Homeland Security
 - Criminal Justice Information System
 - Americans with Disabilities Act

78. Domestic disturbances are often considered some of the most hazardous incidents due to high emotions and the feeling of an invasion of privacy by the presence of the officer.
- a. True
 - b. False
79. Which of the following agencies are dispatched by the PST to a scene of an emergency?
- a. Law Enforcement, Fire and EMS
 - b. Law Enforcement and Fire
 - c. Other Public Safety Agencies
 - d. A/ B and C
80. Only natural disasters must be reported to the State Warning Point.
- a. True
 - b. False
81. To effectively communicate with the public, the PSTs should use:
- a. Plain Language
 - b. Medical Terminology
 - c. Industry Related Terms
 - d. Acronyms
82. Bad stress is defined as:
- a. Eustress
 - b. Distress
 - c. Physical
 - d. Psychological
83. The PST contributes to responder safety by entering correct CAD notes and conducting PAR checks as requested by command.
- a. True
 - b. False
84. Professional customer service skills are essential in successfully navigating highly emotional callers. Which technique can be used to help control this situation?
- a. Place the caller on hold to regain your composure
 - b. Use the caller's name
 - c. Never repeat instructions or statements
 - d. Transfer the caller to another PST

85. A set of radio towers and repeaters which can be transported to a scene for unified communications in the field.
- Mutual Aid Radio Cart
 - Mutual Assistance Radio Cart
 - Mutual Aid Radio Cache
 - Mutual Assistance Radio Cache
86. The threat of bodily harm by a person with the apparent, present ability to carry out the threat is:
- Assault
 - Battery
 - Domestic dispute
 - Criminal mischief
87. PSTs can assume all conversations are confidential in a PSAP.
- True
 - False
88. Complaints that involve an offense against society and can be penalized by punishment are:
- Criminal complaints
 - Civil complaints
 - Non-punitive complaints
 - Society complaints
89. Firefighters do not provide ALS and/or BLS care.
- True
 - False
90. Roll call of all units assigned to an incident, usually done with incident command:
- PAR
 - Scene Size-Up
 - Situational Awareness
 - Scene Safety
91. Diabetic symptoms may mimic those of intoxication.
- True
 - False
92. Property or structures in close proximity that can be damaged by smoke, heat, or flames:
- Extrication
 - Active Flames
 - Contact
 - Exposure

93. Quality Assurance (QA) is one method used by supervisors to:
- Begin progressive discipline
 - Regularly monitor work performance
 - Take corrective action, always including discipline
 - Regularly monitor work performance and take corrective action in the form of training.
94. ADA is an acronym for:
- Americans with Disabilities Act
 - Adults with Disabilities Act
 - Americans with Disadvantages Act
 - Adults with Disadvantages Act
95. Good interpersonal skills are not essential in establishing trust with the public and PST.
- True
 - False
96. An emergency response can be commonly referred to as:
- Code 2
 - Code 4
 - Hot
 - Cold
97. A specialty vehicle used exclusively for aircraft firefighting:
- Quint
 - Aircraft Rescue Firefighting Vehicle (ARFF)
 - Brush Truck
 - Platform
98. A PST can be required to testify in court. Which guidelines are applicable in court environments?
- Be courteous
 - Speak Clearly
 - Do not volunteer information- only answer the questions asked of you
 - A, B and C
99. Citizens may request police assistance for crowd control.
- True
 - False
100. SLERS is an acronym for:
- Systemwide Law Enforcement Radio Security
 - Statewide Local Enforcement Radio System
 - Statewide Local Enforcement Radio Security
 - Statewide Law Enforcement Radio System