

State PST Exam Mock Test 6

Answer key

1. A seizure is a sudden surge of electrical activity in the brain that typically effects how a person acts or feels for a short time. This can cause noticeable symptoms or no symptoms at all.
 - a. True
 - b. False

2. NCMEC is an acronym for:
 - a. National Center for Missing and Exploited Children
 - b. National Clearinghouse for Missing and Exploited Children
 - c. National Center for Missing and Endangered Children
 - d. Non-Profit Center for Missing and Exploited Children

3. The TDD/TTY technology is used to help locate the visually impaired 911 caller.
 - a. True
 - b. False

4. PSAP is an acronym for:
 - a. Public Safety Accessing Point
 - b. Public Safety Answering Port
 - c. Public Safety Accessing Port
 - d. Public Safety Answering Point

5. A pre-determined agreement between multiple agencies to provide mutual assistance for fires and other large scale emergencies:
 - a. Mutual Aid
 - b. Automatic Assistance
 - c. Advanced Aid
 - d. Automatic Aid

6. Receivers are devices capable of relaying voice and data signals.
 - a. True
 - b. False

7. High blood pressure is also known as:
 - a. Hypothermia
 - b. Hypertension
 - c. Hyperthermia
 - d. Hypotension

8. A theft is an authorized removal or concealment of property.
 - a. True
 - b. False

9. A method used by emergency medical personnel to grade the severity of a traumatic injury and determine the need to transport to a designated/verified trauma center is a:
 - a. Trauma emergency
 - b. Trauma alert criteria
 - c. Trauma incident
 - d. Trauma assistance

10. While CAD programs sort between incident types, incident classifications and incident prioritization, the call taker must accurately assess each incident.
 - a. True
 - b. False

11. The agency or field unit that responds to the incident is determined by:
 - a. Incident Classification
 - b. Incident Recall
 - c. Incident Type
 - d. Incident Information

12. Lawmakers passed the Denise Amber Lee Act creating Florida Statute 401.465, 911 public safety telecommunicator certification on:
 - a. April 1, 2008
 - b. April 24, 2008
 - c. August 24, 2008
 - d. February 1, 2008

13. All local hospitals are considered trauma centers.
 - a. True
 - b. False

14. PSTs are only required to testify in a trial setting.
 - a. True
 - b. False

15. A conclusion which is drawn from our observations:
 - a. Implication
 - b. Interpretation
 - c. Inference
 - d. Extrapolation

16. Plain language should not be used during a mutual aid incident.
 - a. True
 - b. False

17. Gas stations, hospitals, personal homes and airports are all considered hazardous materials storage/use facilities.
- a. True
 - b. False
18. Simulcasting, silent dispatch and use of alert tones are procedures used when differentiating the dispatch of:
- a. Local and state resources
 - b. State and federal resources
 - c. Emergency and non-emergency incidents
 - d. Administrative Resources
19. A missing child alert is the same as an AMBER alert.
- a. True
 - b. False
20. To obtain a PST state certification, a PST must successfully pass the state exam and complete a:
- a. 40 hour Training Program
 - b. 80 hour Training Program
 - c. 162 hour Training Program
 - d. 232 hour Training Program
21. DNR, CVA, GSW and BP are commonly used acronyms by law enforcement officers.
- a. True
 - b. False
22. Which one of the following stress reactions is an example of physical stress?
- a. Intrusive thoughts
 - b. Sleep difficulty
 - c. Numbness
 - d. Increase in substance use
23. Swatting is an example of a suspect reporting false information to misdirect law enforcement resources to a location where no emergency exists.
- a. True
 - b. False
24. A response guidebook used by public safety responders who arrive at the scene of an incident involving hazardous materials:
- a. DOTERG
 - b. HAZ ERG
 - c. CHEMTREC
 - d. Responder Handbook

25. An SCBA device allows firefighters to breathe fresh oxygen while in a hazardous environment.
- a. True
 - b. False
26. The principles of honor, morality, and accepted rules of conduct that govern an individual or group:
- a. Ethics
 - b. Moral Code
 - c. Rules of Engagement
 - d. Principles
27. Which agency can require or enforce changes for the grounding of an aircraft?
- a. Federal Airline Association (FAA)
 - b. Federal Airline Administration (FAA)
 - c. Federal Aviation Administration (FAA)
 - d. Federal Aviation Association (FAA)
28. Non-emergency fire response requires use of lights and sirens.
- a. True
 - b. False
29. The first 9-1-1 call was made in 1968 in which state?
- a. Alaska
 - b. Arkansas
 - c. Alabama
 - d. Florida
30. The PST should explain to the caller why the caller is being placed on hold.
- a. True
 - b. False
31. Suspects initiate SWAT team responses to locations under false pretenses:
- a. SWAT Deceit
 - b. Swatting
 - c. False Location
 - d. False Report
32. When dealing with officer safety the PST must be aware of changes in the officer's tone and pitch.
- a. True
 - b. False

33. Which component is necessary for the sender to confirm that the message was delivered and correctly interpreted by the receiver?
- a. Feedback
 - b. Medium
 - c. Instruction
 - d. Completion
34. Varying the volume, rate, and/or pitch of speech to give particular emphasis on certain words does not aid in the use of proper pronunciation and enunciation.
- a. True
 - b. False
35. Essential interpersonal skills include:
- a. Establishing friendships with your co-workers
 - b. Baking cookies for your co-workers
 - c. Compassion
 - d. Volunteering to babysit for your co-worker's child
36. An incident in which a trapped victim must be removed from a vehicle or other type of machinery.
- a. Extraction
 - b. Expulsion
 - c. Extrication
 - d. Extortion
37. The FAA is responsible for investigating transportation crashes and issuing safety recommendations for improvement.
- a. True
 - b. False
38. A location away from the scene where units wait for their assigned position.
- a. Standing
 - b. Setting
 - c. Staging
 - d. Spotting
39. Maintaining a positive public image and keeping the peace are not primary duties required of law enforcement officers.
- a. True
 - b. False
40. Which structure fire is considered to be multi-family?
- a. Condo
 - b. Single Family
 - c. Trailer
 - d. Industrial

41. The NIMS provides the template for the management of incidents, while the NRF provides the structure and mechanisms for national-level policy.
- a. True
 - b. False
42. An event that has been committed and there is no immediate threat to life or property:
- a. In-progress
 - b. Just occurred
 - c. Past event
 - d. Delayed event
43. A rapid, thorough search to locate victims before or during the fire suppression operation:
- a. Primary search
 - b. Secondary search
 - c. First search
 - d. Initial search
44. Noting pertinent information in a logical order is not necessary for the timely dispatching of resources.
- a. True
 - b. False
45. Terrorism used to seek to form self-determination which may range from gaining greater autonomy to establishing a completely independent sovereign state:
- a. Terrorism
 - b. Narcoterrorism
 - c. Independent Terrorism
 - d. Nationalist Terrorism
46. Gas pump displays are used to disseminate crucial public information.
- a. True
 - b. False
47. Which type of information is considered protected or exempt in the Florida Public Records Law?
- a. Law Enforcement Officer Home Address
 - b. Victims of Domestic Violence
 - c. Address of an Incident
 - d. A and B only
48. Several laws, policies, and confidentiality agreements bind PSTs and agencies to protect data. PSTs are exempt of civil and/or criminal liability if violations of these policies occur.
- a. True
 - b. False

49. Rear side of a structure as established by incident command:
- Alpha
 - Bravo
 - Charlie
 - Delta
50. Next Generation 911 (NextGen911, NG911) allows callers to send:
- Text Messages
 - Text Messages and Photos
 - Photos and Videos
 - Text Messages/ Photos and Videos
51. It is not necessary to complete forms, logs and files completely.
- True
 - False
52. Which one of the following stress reactions is an example of cognitive stress?
- Difficulty making decisions
 - Panic
 - Rapid pulse
 - Isolation
53. Delays in processing information only jeopardizes public safety.
- True
 - False
54. Adherence to agency dress code and good personal hygiene habits include:
- Regular showering
 - Use of heavy cologne or perfume
 - Unkept hair and uniforms
 - Excessive tattoos in plain view
55. A robbery and a burglary have the same incident classification.
- True
 - False
56. Knowingly and willfully resisting, obstructing, or opposing a law enforcement officer engaged in the execution of legal process, or lawful execution of a legal duty:
- Restraining Order
 - Resisting Arrest
 - Obstruction
 - Willful Neglect

57. The first two-way radio was implemented in New Jersey in:
- a. 1928
 - b. 1930
 - c. 1933
 - d. 1951
58. All documents, papers, letters, maps, books, tapes, photographs, films/ sound recordings, data processing software, or other material, regardless of the physical form, characteristics, or means of transmission, made or received pursuant to law or ordinance or in connection with the transaction of official business by any agency is publicly available to any requester with or without a reason.
- a. True
 - b. False
59. CISM is an acronym for:
- a. Crucial Incident Stress Management
 - b. Critical Involved Stress Management
 - c. Critical Incident Stress Management
 - d. Crucial Involved Stress Management
60. NENA is an acronym for National Emergency Number Association.
- a. True
 - b. False
61. The willful, negligent, or reckless violation of criminal law or statute which can result in sanctions in the form of imprisonment:
- a. Civil Liability
 - b. Criminal Liability
 - c. Cyber Terrorism
 - d. Liability
62. In Florida, PSTs can be held personally liable and may face civil and criminal sanctions, depending on the charges.
- a. True
 - b. False
63. The Amber Alert was established in:
- a. 1980
 - b. 1985
 - c. 1990
 - d. 1996
64. Quint/Aerial is a combination of a pumper and ladder truck.
- a. True
 - b. False

65. Wrongful or criminal deception intended to result in personal or financial gain:
- a. Extortion
 - b. Criminal liability
 - c. **Fraud**
 - d. Deception
66. Joining two or more talk groups together; field users cannot interact with users on other talk groups, but all can hear transmissions from the base station is known as:
- a. **Simulcasting**
 - b. Transmitting
 - c. Patching
 - d. Broadcasting
67. A fact is a conclusion which is drawn from our observations. It is based on perception.
- a. True
 - b. **False**
68. Identify the emergency incident:
- a. Minor traffic accident
 - b. Water leak
 - c. Public assist
 - d. **Structure fire**
69. TERT is an acronym for:
- a. Telecommunicator Emergency Response Team
 - b. Trained Emergency Response Team
 - c. **Telecommunicator Emergency Response Taskforce**
 - d. Trained Emergency Response Taskforce
70. Field investigative report (FIR) is a short narrative completed by field units after contact with citizens.
- a. True
 - b. **False**
71. The ability to dispatch via CAD, rather than via radio is known as:
- a. **Silent dispatch**
 - b. Radio silence
 - c. Simulcasting
 - d. Broadcasting
72. Telecommunicators do not have stressors unique to their environment.
- a. True
 - b. **False**

73. A digital radio system which allows for interoperable communications:
- a. P-25: Project 25
 - b. P-26: Project 26
 - c. P-27: Project 27
 - d. P-28: Project 28
74. Emergency medical care provided by paramedics that involve invasive medical procedures is:
- a. ALS
 - b. BLS
 - c. Trauma Care
 - d. ER Care
75. Bunker gear is clothing worn by firefighters when they are in interior bunkers.
- a. True
 - b. False
76. Commonly referred to as a stroke, when blood flow is interrupted to a part of the brain due to a blood clot.
- a. Cerebrovascular Accident (CVA)
 - b. Cerebroventricular Attack (CVA)
 - c. Cerebroventricular Accident (CVA)
 - d. Cerebrovascular Attack (CVA)
77. Information on stolen and recovered property as well as wanted and missing persons for all 50 U.S. states, other U.S. territories, and Canada and federal criminal and warrants data are maintained in the:
- a. NCIC
 - b. FCIC
 - c. FDLE
 - d. NDLE
78. CISM does not have resources available online.
- a. True
 - b. False
79. A fire incident that requires crowd control prompts a law enforcement response.
- a. True
 - b. False
80. Front side of a structure as established by incident command is:
- a. Alpha
 - b. Bravo
 - c. Charlie
 - d. Delta

81. Which roles and characteristics are similar to both the call taker and the dispatcher?
- Maintain Professionalism
 - Ensure Citizen and Responder safety
 - Gather and distribute pertinent information
 - A, B and C
82. Active listening is a conscious effort that requires the listener to understand and interpret what is being heard to ensure mutual understanding.
- True
 - False
83. Which are the five (5) major functional areas within ICS?
- Command, Communications, Planning, Logistics and Finance/Administration
 - Command, Operations, Communications, Logistics and Finance/Administration
 - Command, Operations, Planning, Logistics and Communications
 - Command, Operations, Planning, Logistics and Finance/Administration
84. The Americans with Disabilities Act (ADA) dictates that 911 services must be accessible to people with:
- Hearing and Speech Impairments
 - Hearing Impairments
 - Speech Impairments
 - Any Impairments
85. Professionalism is the principles of honor, morality, and accepted rules of conduct that govern an individual or group.
- True
 - False
86. PSTs must have the ability to use logical and sound judgement based on experience, available facts, and/or prior knowledge, good decision-making skills include:
- Learning from past mistakes
 - Acting quickly
 - Obtaining facts
 - A, B and C
87. Both EMTs and Paramedics provide advanced life support.
- True
 - False
88. Phone lines that operate differently than traditional landline systems.
- Vocal-over Internet Protocol (VoIP)
 - Voice-over Internet Protocol (VoIP)
 - Vocal-over Internet Portal (VoIP)
 - Voice-over Internet Portal (VoIP)

89. The Health Insurance Portability and Accountability Act (HIPAA) was signed into law by:
- President Bill Clinton
 - President Ronald Reagan
 - President George Bush
 - President Richard Nixon
90. An audible alarm is a tone used to alert of an upcoming event.
- True
 - False
91. To activate a Florida Amber Alert/ which criteria must be met:
- The abducted person must be under 16 years of age
 - The abducted person must be under 17 years of age
 - The abducted person must be under 18 years of age
 - The abducted person must be under 21 years of age
92. A portable device which delivers an electrical shock to a patient's heart during arrest.
- Automated Exterior Defibrillator
 - Automated External Defibrillator
 - Automatic External Defibrillator
 - Automatic Exterior Defibrillator
93. A disturbance is a verbal argument which has resulted in physical contact.
- True
 - False
94. Direct 911 calls are received by a:
- Primary PSAP
 - Secondary PSAP
 - Local Public Safety Offices
 - Local Police Departments
95. A Telematic Call Center (TCC) operator will not contact the appropriate PSAP with information they receive from an automatic notification of an incident.
- True
 - False
96. A mobile water source:
- Tanker
 - Quint
 - Engine
 - Platform

97. Which acts will negatively affect the role of a PST?
- a. Untruthfulness
 - b. Poor Interpersonal skills
 - c. Criminal activity
 - d. A, B and C
98. An injunction or protective order issued by the court which requires one person to stop harming another is known as a restraining order.
- a. True
 - b. False
99. An Internet protocol-based system which acts as a bridge between agencies whose radio systems Are not usually compatible.
- a. Florida Interoperability Network (FIN)
 - b. Florida Interoperable Network (FIN)
 - c. Florida Interoperability Number (FIN)
 - d. Florida Interoperable Number (FIN)
100. Burglary is unlawfully entering a dwelling, structure, or conveyance with the intent to commit an offense inside.
- a. True
 - b. False