



# Active Shooter and Intruder Response for 911 Operators

This course provides dispatchers with effective instructions, strategies and principles that will allow them to provide timely instruction and direction to people involved in an active shooter, violent intruder, home invasion or burglary in progress. Dispatchers will listen to, analyze and learn from actual 911 calls from high profile armed intruder events.



Your Course Is Now  
Ready  
**Register  
HERE**



## Course Topics Include:

- Analyze and Learn from actual 911 calls from high profile intruder events
- Table top exercises
- 911 call simulation exercises

### GENERAL INFORMATION

**August 5, 2019**

Time: 8:00 a.m. - 5:00 p.m.

Fees: **\$167.00**

Registration: (727) 341-4611

Facilitator: Paul Roach

Agency/ Self Registration  
<http://spcollege.augusoft.net/>  
Then Sign in Hotel information

[SEPSI Authorization form](#)  
Required

***Cancellations must be received 16 calendar days before start of class to avoid charge.***

*Casual clothing is recommended. Shorts, tank tops and/or offensive T-shirts are unacceptable attire. LE personnel not in uniform that are carrying exposed firearms must prominently display agency ID badge at all times while on college property.*

## Lead Instructor

Mr. Mark Warren is a former law enforcement officer in multiple jurisdictions including the Blue Springs, Mo., Police Department, where he finished his career with the rank of sergeant. He also served as an undercover officer for the Jackson County Drug Task Force. Before joining civilian law enforcement, he served in the U.S. Army as a military police officer. He has trained thousands of students through Strategos, the Surefire Institute and the Western Missouri Public Safety Institute.

Upcoming Training Calendar <http://cpsi.spcollege.edu/calendar.htm>