

State of Florida Department of Health
Public Safety Telecommunicator
WORKSHEET 1

The below worksheet is based off the DOH study guide dated 07/01/2017. This worksheet should be used as a guide to help learn the material within it in preparation for the state exam. This worksheet does not cover all elements of **Chapter 2**. When preparing for the state exam, the state study guide is the primary resource.

Chapter 2: Professionalism, ethics, and legal concepts as it relates to a PST

1. Define ethics.

2. Define professionalism.

3. What is a favor or advantage granted or expected in return for something else?

4. Define negligence of duty.

5. What is the willful, negligent, or reckless violation of criminal law or statute which can result in sanctions in the form of imprisonment.

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6. When was the Health Insurance Portability and Accountability Act (HIPAA) signed into law?

7. This law, in addition to CJIS security policy and agency protocols may also dictate which information can or cannot be disseminated.

8. What Chapter in the Florida Statute (F.S.) can the Florida's Public Records Law be found?

9. List five (5) examples of protected information which are not subject to disclosure.

10. Define subpoena.
