The below worksheet is based off the DOH study guide dated 07/01/2017. This worksheet should be used as a guide to help learn the material within it in preparation for the state exam. This worksheet does not cover all elements of Chapter 5. When preparing for the state exam, the state study guide is the primary resource.

Chapter 5: Guidelines and operational standards of incident classification and prioritization

1. What are the three (3) important factors which help the dispatcher identify an incident as an emergency versus routine?

________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

2. Explain the differences between the following police incident types:
   Assault vs Battery
   Robbery vs Burglary
   Abduction vs Missing Person

________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

3. Give two (2) examples of an incident requiring both police and ems?

________________________________________________________________________________________
________________________________________________________________________________________

4. What are some reasons to consider when deciding the response mode for fire units being dispatched to vehicle accidents?

________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________
5. Define fire alarms.

6. Who provides medical care for non-invasive procedures?

7. Define a trauma incident.

8. The safety of the ________ takes priority over the protection of __________.

9. List three (3) ways agencies may use to prioritize incidents.

10. Define an emergency for EMS/fire when dealing with incident prioritization.