

State of Florida Department of Health  
Public Safety Telecommunicator  
WORKSHEET 1

The below worksheet is based off the DOH study guide dated 07/01/2017. This worksheet should be used as a guide to help learn the material within it in preparation for the state exam. This worksheet does not cover all elements of **Chapter 9**. When preparing for the state exam, the state study guide is the primary resource.

**Chapter 9: Understand the basic principles of emergency medical services (EMS), and dispatch processes**

1. List and define ten (10) commonly used terms in EMS.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

2. List the basic functions of the EMT & paramedic.

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

3. What does BLS and ALS stand for and who provides this type of medical care?

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

---

State of Florida Department of Health  
Public Safety Telecommunicator  
WORKSHEET 1

4. List four (4) examples of MCIs.

---

---

---

---

5. What is a trauma center?

---

---

---

6. Give examples of conditions which could rise to the level of trauma.

---

---

---

---

---

7. What is the PST's responsibilities during an air rescue incident?

---

---

---

---

---

8. List the various types of emergency response mode for EMS units.

---

---

9. What are some examples for requiring fire service to respond on with EMS on an incident?

---

---

---

---

State of Florida Department of Health  
Public Safety Telecommunicator  
WORKSHEET 1

10. List five (5) ways PST's can contribute to EMS safety.

---

---

---

---

---

---